

Customer Satisfaction Survey

We are constantly looking for ways to improve the quality of our products and services. To do that, we need to know what you think. We'd really appreciate it if you would take just a few minutes to respond to the handful of questions below. As a valued customer, how you rate our work is the most important information we can get.

Please help us do the job you deserve - the **best** possible!

Please return this survey to Victorian Group Training (in person or via post) or give to your field officer.

Please circle appropriate number 1-5 and comment.

1 rating poor, 5 rating outstanding

Services and Support: 1 2 3 4 5

Billing and Accounts: 1 2 3 4 5

Hosted Employees: (overall) 1 2 3 4 5

VGTC Staff:

Friendly: 1 2 3 4 5

Helpful: 1 2 3 4 5

Professional: 1 2 3 4 5

Can you suggest any improvements that you would like to see from your service at Victorian Group Training?
